Analysis of feedbacks from Students

Feedback of 2020-21 Academic year

1. The survey was conducted on the passing out batch students of 2021 year. The survey was conducted via online mode.
2. The indicators in the questions asked in the survey included:
   1. Academic competence of teachers
   2. Quality of teaching- level of understanding, syllabus completion, use of ICT,
   3. Motivation from teachers.
   4. Quality of mentorship.
   5. Infrastructure facilities.
   6. Career placements.

   Questions:

   1. The syllabi of the programme is in par with international standards.
   2. The instructor explained the course syllabus at the beginning of the course.
   3. The syllabus clearly described class activities
   4. The syllabus of the program meets the requirements for competitive examination and/or employment standards.
   5. Teachers effectively used the textbooks and readings to teach the courses
   6. The size of the class was appropriate.
   7. How much of the syllabus was covered in the class.
   8. The assessment and evaluation process is fair and unbiased.
   9. Availability of reference materials in the library.
   10. Teachers treat all students fairly.
   11. The academic and administrative staff in the college are cooperative and helpful.
   12. There is an effective and efficient grievance redressal system.
   13. Encouragement and support for academic and co-curricular activities.
   14. Availability of classrooms, smart classrooms, ICT facilities, laboratories for effective conduction of teaching-learning process

15. Availability of drinking water facility, washrooms. Cleanliness of college premises.
16. Maintenance of laboratories and classrooms.
17. Library facility
18. Safety on the campus.
19. Availability of internet in the institute.
20. The campus is green and eco-friendly
21. How satisfied you are on campus.
22. How do you rate the support of the Student placement and career guidance cell of the college?
23. Comments, if any.

Findings of the survey:

Total no of students who responded completely = 215

1. The syllabi of the programme is in par with international standards.

1 (Poor)	2	3	4	5(excellent)
20	24	45	68	58

2. The instructor explained the course syllabus at the beginning of the course.

1 (Poor)	2	3	4	5(excellent)
16	39	44	60	56

3. The syllabus clearly described class activities

1 (Poor)	2	3	4	5(excellent)
19	34	44	68	50

4. The syllabus of the program meets the requirements for competitive examination and/or employment standards.

1 (Poor)	2	3	4	5(excellent)
19	39	62	61	54

5. Teachers effectively used the textbooks and readings to teach the courses

1 (Poor)	2	3	4	5(excellent)
14	26	49	59	67

6. The size of the class was appropriate.

1 (Poor)	2	3	4	5(excellent)
11	19	51	71	63

7. How much of the syllabus was covered in the class.

1 (Poor)	2	3	4	5(excellent)
14	24	41	61	75

8. The assessment and evaluation process is fair and unbiased.

1 (Poor)	2	3	4	5(excellent)
19	28	34	71	63

9. Availability of reference materials in the library.

1 (Poor)	2	3	4	5(excellent)
18	24	35	69	69

10. Teachers treat all students fairly.

1 (Poor)	2	3	4	5(excellent)
12	27	36	71	69

11. The academic and administrative staff in the college are cooperative and helpful.

1 (Poor)	2	3	4	5(excellent)
14	26	41	82	52

12. There is an effective and efficient grievance redressal system.

1 (Poor)	2	3	4	5(excellent)
17	21	44	67	66

13. Encouragement and support for academic and co-curricular activities.

1 (Poor)	2	3	4	5(excellent)
9	24	39	57	86

14. Availability of classrooms, smart classrooms, ICT facilities, laboratories for effective conduction of teaching-learning process

1 (Poor)	2	3	4	5(excellent)
11	29	31	44	100

15. Availability of drinking water facility, washrooms. Cleanliness of college premises.

1 (Poor)	2	3	4	5(excellent)
9	14	49	71	72

16. Maintenance of laboratories and classrooms.

1 (Poor)	2	3	4	5(excellent)
12	34	29	69	71

17. Library facility

1 (Poor)	2	3	4	5(excellent)
19	27	34	51	84

18. Safety on the campus.

1 (Poor)	2	3	4	5(excellent)
11	13	21	89	81

19. Availability of internet in the institute.

1 (Poor)	2	3	4	5(excellent)
21	29	45	69	51

20. The campus is green and eco-friendly

1 (Poor)	2	3	4	5(excellent)
9	11	24	81	90

21. How satisfied you are on campus.

1 (Poor)	2	3	4	5(excellent)
12	14	44	69	76

22. How do you rate the support of the Student placement and career guidance cell of the college?

1 (Poor)	2	3	4	5(excellent)
11	19	39	85	61

Analysis of the Report

1. The syllabi of the programme is in par with international standards- Students prefer more sophisticated syllabus and contents as many of them are looking abroad or in national institutions for higher studies and later, jobs. Some students (around 20 % students are not satisfied with the syllabus).
2. The instructor explained the course syllabus at the beginning of the course- The course syllabus is introduced in the beginning of the degree programme during the Student Induction Programme. Course outcomes are also shared. Around 54% of the students are found satisfied (Scales - 4 & 5).
3. The syllabus clearly described class activities - There is a major lacunae in the university syllabus that the class activities of some programmes are not often clearly stated. Around 25% of students responded as they are not satisfied ((Scales - 1 & 2).
4. The syllabus of the program meets the requirements for competitive examination and/or employment standards.- The contents are not often

updated to include recent advancements in knowledge even though there was a syllabus revision in 2019. From the statistics, it is felt as a mixed opinion regarding the syllabus among the students.

5. Teachers effectively used the textbooks and readings to teach the courses- Students are found generally satisfied (60% has given 4 & 5 scores).
6. The size of the class was appropriate - Students are found satisfied as the classrooms in the new blocks are spacious.
7. How much of the syllabus was covered in the class - Students seem to be happy with the teaching methods of the college. Teaching during Covid-time online platforms was challenging, but student feedback are positive.
8. The assessment and evaluation process is fair and unbiased- Due to the Covid situation

9. Majority of the students find the library facilities good and are satisfied with the reference material offered in the college library. Few students (19.5%) were not satisfied with the reference materials provided.

10. 65 % of students are of the opinion that teachers are unbiased in their treatment. Only a minority (0.05 %) feel that they are treated unfairly.

11. The academic and administrative staff extend their wholehearted cooperation in all student-related matters. 62 % of students agree that the academic and non-academic staff are cooperative and helpful. 18.6 % however do not have a favourable opinion.

12. Since the grievance redressal mechanism works on a three-tier level (class, department and college level), it is mostly effective and efficient. 62 % of students have expressed a favourable opinion while 17 % have a poor opinion of the grievance redressal mechanism. During the pandemic period grievances related to availability of smartphones to attend online classes have been redressed in the most effective manner possible.

13. During the pandemic period though greater emphasis was laid on improving the reach and effectiveness of online teaching, students were given maximum opportunities to engage in co-curricular activities by organising competitions and contests online and organising webinars etc. 67% of students feel that they have received maximum encouragement and support for academic and co-curricular activities. Only 14% feel differently.

14. Students are generally very happy with the availability of classrooms, ICT facilities, laboratories etc. 67% are extremely satisfied with these arrangements, while 18% expressed that they were inadequate.

15. Drinking water facility, washrooms and cleanliness of college premises are on par with international standards in the campus. 89% of students are satisfied with these amenities.

16. Almost 79% of students recorded that the laboratories and classrooms are maintained well. Staff have been employed for this purpose throughout the year. During the pandemic period the management exercised special care to maintain the campus infrastructure.

17. Constant upgradation of library facilities have always been a focus area. 79% of students are satisfied with the library facilities. A minority (11%) are not happy with the facilities provided.

18. The institution being a college for women, utmost priority has been accorded to safety of students in the campus. Security staff have been deployed both on a permanent and ad hoc basis for this purpose. In addition, CCTVs installed at strategic points in the campus ensure stepped-up safety and security. 89% of students feel that they feel extremely safe in the campus.