# Parents Feedback Analysis Report – Parents

Feedback from parents is collected informally using various platforms and mechanisms. They are the following:

1. Annual General Body meetings are organised during which parents express their opinions and give suggestions with respect to all matters related to their wards.
2. The elected executive committee meetings are regularly conducted where feedback is collected.
3. Class-wise PTA meetings arranged by the individual departments give an opportunity for parents to voice their opinions, concerns and appreciation.
4. Online meetings with parents especially during the COVID pandemic was a platform for parents to express their concerns and feelings about online classes.
5. Phone conversations with teaching faculty to address certain specific issues.
6. In-person meetings arranged with the Principal, Faculty, College counsellor to deal with certain issues.

Generally speaking, parents have responded in a positive manner utilising all the above platforms. They are generally satisfied with the teaching-learning process, the quality of teaching, the infrastructural facilities, canteen, drinking water and washroom facilities made available in the college. They also expressed the opinion that the campus was safe and secure for their students, the value education and guidance imparted was appreciable, the library and hostel facilities were good enough and that the accessibility to a professional counsellor was a blessing.

On the whole, except for the concern expressed by the parents regarding online classes during the pandemic, parents were quite satisfied with the education received by their wards in the college.